



Your Product, Our Priority

Getting your products into your customers' hands should be simple.

At Fulfilment Plus, we take the stress out of fulfilment and distribution so you can focus on what matters most - growing your brand. With seamless integrations, total transparency, and a customer-first attitude, we deliver a world-class 3PL service that's fast, accurate, and tailored to your needs. Whether you're shipping across New Zealand or around the globe, we will get your orders delivered.

Don't settle for a provider—choose a partner who champions your success.

Fulfilment Plus was founded on the idea of providing smaller ecommerce businesses in New Zealand a 3PL / fulfilment option that would deliver to a high quality and allow businesses to focus on growth and succeeding.

It became clear to us that there were no 3PL's that wanted to help support smaller ecommerce focused businesses, all the incumbent players wanted to chase the large-scale customers and focused on putting a volume of pallets into their large warehouses.

At Fulfilment Plus we saw this trend and decided to do something about it. We want to build a 3PL that focuses on supporting the small businesses that New Zealand is built on. We believe in delivering a high level of customer service, being flexible to customers' needs and doing what's needed to help our customers have a stress free logistics experience. We want to take the pain and out of logistics and allow our customers to and focus on what they do best - building a delivering great brands and products!



Our Services

3PL / Fulfilment

Container Unloads

Courier delivery in NZ and around the world

Bulk distribution throughout NZ

Returns Management

Value added services

Our Partners



Our Facilities

We operate from a modern 3000m², tilt slab and steel Fulfilment Centre located in Auckland. With a large canopy for undercover unloads and pick ups, the facility is fully fenced and covered by CCTV cameras to provide our customers with piece of mind. Our facility is centrally located within a few kilometers of Auckland International Airport, inland ports and motorway connections, as well as being only 3km away from the NZ Post sorting centre.

We have set up our facility to enable fast and accurate picking for ecommerce orders, as well as having plenty of space to handle bulk or larger orders.



Our Systems

A key enabler in our business are the systems we utilise, we use Carton Cloud as our WMS, a user friendly, intuitive, robust, scalable system that controls all of our warehouse functionality. Inwards, transfers and picking activities are managed via the Carton Cloud App on mobile devices to ensure accurate scanning and traceability. We utilise a range of picking methodologies to maximise efficiency while maintaining a high level of accuracy, these include single order picks, multi order pick to totes, wave picks, and bulk picks.

Linked to Carton Cloud is Starshipit, our freight management solution, which manages all of our consignment information and lodging with carriers. We manage a range of rules in Starshipit to plan the the best carrier, best cost and best delivery time for the service you promise your customers.

To support all these functions, we have a customer portal via Carton Cloud that gives our customers a huge amount of visibility on order status, stock on hand and delivery milestones. Combined these two systems help create an automated process that delivers huge value to our customers.

Why Choose Fulfilment Plus

If you are an ecommerce business that needs a fulfilment partner that can focus on delivering an accurate, efficient and scalable solution - we are your partner!

- Ecommerce focused processes and systems
- Scalable Systems and generic integrations to your chosen platform
- Customer First Approach to everything we do. Customer Services and visibility solutions that give you insights and help.
- Tailored solutions to help deliver your business requirements.
- Packaging and presentation solutions to deliver your customer experience.



We also provide the same level of solutions for retail / wholesale / B2B / non-ecommerce customers.

Our Values - the PACT



P - People First - ensure that we look after our people, and we can give them all the tools and training to succeed, but also treat them like people and support their needs and requirements.



A - Accuracy and Quality - we will know what good accuracy and quality is and deliver it for our customers, we will do this every time to ensure that we are delivering an exceptional experience.



C - Customer Centric - our customers pay the bills and give us the opportunity to run and grow this business. We will look after them and deliver an uncompromising customer service experience, flex to their needs and ensure they can focus on growing their business.



T - Transparency and Honesty - we will ensure that we are giving our customers a transparent and honest experience, tell them when there is an issue early and the solution that we are putting in place. We will hold our hand up and take ownership of mistakes and ensure we learn and improve from them. While ensuring that we are giving customers, suppliers and team members accurate up to date information and data they can make solid decisions on.

Next Steps....

We would love to chat with you to understand your business and the potential value we can bring to your operations.

Feel free to reach our on +64 21 483 832, mike@fulfilmentplus.co.nz or have a look at our website or socials to learn more about us.



www.fulfilmentplus.co.nz

